



## Utilities for the Edmonton Region

### Power & Natural Gas

Both natural gas and electricity are deregulated. The regulated providers for the Edmonton area are:

Natural Gas	Direct Energy Regulated	1-866-420-3174
Electricity	Epcor	310-4300

The regulated providers use a rate which is determined by the Alberta Utilities Commission.

There are several unregulated providers which use fixed rates and contracts. The best source of information about unregulated providers is the Alberta Utilities Consumer Advocate. Their phone numbers are 310-4822 (within Alberta) or 1-866-714-4455 and their website is <http://ucahelps.alberta.ca/>

They are a great source of information regarding contracts and rates. Many of the unregulated providers require a credit check and it can take longer to set up an account, but the Advocate has the most up to date information about this.

### Telephone, Internet & Television

Telus (Dial Up & DSL, Digital Telephone) <i>High speed internet and digital television are available in limited areas.</i>	310-2255 (Telephone) 310-4net (Internet) 310-mytv (Digital TV)
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Shaw <i>Digital Phone is available in limited areas.</i>	780-490-3555
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As well, there are a number of alternate providers (satellite, microwave) who may be better suited depending on your location or preferences. Just ask and I would be happy to help you investigate.

### Garbage, Water & Sewer

Edmonton	<a href="http://www.edmonton.ca/for_residents/garbage_recycling/garbage-collection.aspx">http://www.edmonton.ca/for_residents/garbage_recycling/garbage-collection.aspx</a>
Fort Saskatchewan	<a href="http://www.fortsask.ca/ftsk_Waste_Recycling/default.aspx">http://www.fortsask.ca/ftsk_Waste_Recycling/default.aspx</a>
Spruce Grove	<a href="http://www.sprucegrove.org/services/garbage/household.htm">http://www.sprucegrove.org/services/garbage/household.htm</a>
Strathcona County	<a href="http://www.strathcona.ca/departments/utilities/waste-collection-recycling/">http://www.strathcona.ca/departments/utilities/waste-collection-recycling/</a>
St. Albert	<a href="http://www.stalbert.ca/waste">http://www.stalbert.ca/waste</a>

Each municipality handles their garbage differently, for up to date information on waste pickup times and procedures, best to go onto their websites for the current instructions.

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